



CAREER OPPORTUNITY

The National Works Agency, an Executive Agency of the Government of Jamaica is seeking suitably qualified individuals for the under-mentioned position.

OPERATIONS MANAGER (LEVEL 8)

QUALIFICATION AND EXPERIENCE: -

- Bachelor's degree in Technology Management, Information and Communication Technology, Business Administration, Operations Management, Urban and Regional Planning, or related field
- At least eight (8) years relevant working experience
- At least five (5) years of managerial experience
- Experience in Traffic Engineering Planning and Design and/or Intelligent Transportation System (ITS)
- Certification/training in Outside Plant Fibre Optic Cable design, installation and supervision

SKILL REQUIREMENTS/KEY COMPETENCIES

- Advanced working knowledge and experience in project management and supervision
- Knowledge of construction and working knowledge of ITS infrastructure
- Working knowledge of Government financial management procedure
- Highly developed team skills
- Possess strong organizational skills
- Excellent oral and written communication skills
- Good analytical and judgement skills
- Strong deductive reasoning and interpersonal skills

REPORTING RELATIONSHIP

Reports to: Director of Planning and Research

PRINCIPAL FUNCTIONS

- Manage the day to day operations of the Traffic Management Unit
- Maintain traffic signal equipment and road safety devices in optimum condition
- Monitor traffic flow on the road network and implement strategies to optimize traffic flow
- Plan and implement projects to achieve stated objectives in an efficient and effective manner
- Lead the preparation of feasibility studies, engineering documents, system requirements, specifications and related technical reports
- Oversee the design, installation and management of traffic control equipment, communication devices and Intelligent Transportation Systems infrastructure
- Manage fibre optic and wireless communication systems related to traffic management operations
- Monitor project schedules, budgets and manpower requirements
- Supervise contractors and technical teams involved in traffic infrastructure projects
- Prepare and submit technical, operational and executive reports
- Provide technical advice to senior management and represent the Agency at meetings and conferences

CURRENT SALARY : \$7,716,512.00 per annum

**Applications should be submitted no later than
Wednesday, March 25, 2026 to:**

**Human Resource Manager
National Works Agency**

140 Maxfield Avenue, Kingston 10

or Application can be sent via email to:

Recruitment@nwa.gov.jm

The Agency thanks all applicants.

Only individuals shortlisted will be contacted

"Developing Safe, Reliable & Quality Roads"