


Proper Garbage Disposal is Everybody’s business!

Many would want to argue to say ‘but I pay my taxes for my garbage to be collected!’ No dispute there, but what about taking on the full responsibility of making sure the garbage that you produce is properly placed where it can be collected, not attract vermin and or stray animals, or be a stinking nuisance. There is more, garbage is on of the factors that often leads to blocked drains and flooding.


Let us begin to take pride in our surroundings today! In our next issue we will look at how improper disposal of garbage can be detrimental to you, your loved ones and your community.



Garbage strewn along a Corridor during a down pour



Get it?




MY NEW YEAR'S RESOLUTIONS:

1. GAIN WEIGHT.


2. SAVE LESS MONEY.

3. SET REALISTIC GOALS.




WHAT EXACTLY IS "A NEW YEARS RESOLUTION?"

IT'S A "TO DO" LIST FOR THE FIRST WEEK OF JANUARY.



I think I made too many New Year's resolutions this year. It took me almost a full day to break them all.





See related pictures on pages 17

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Minister Warmington on Tour Western St. Thomas

and South West St. Ann

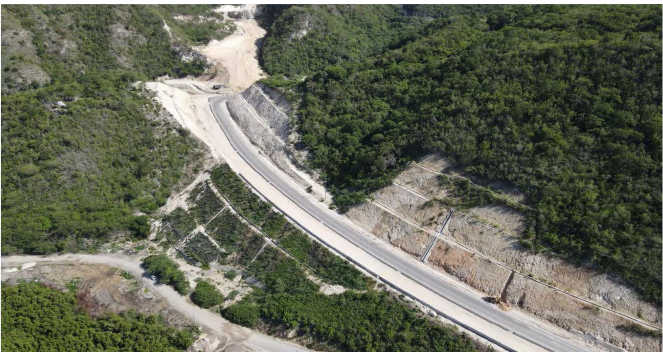


Road to St. Thomas taking shape.

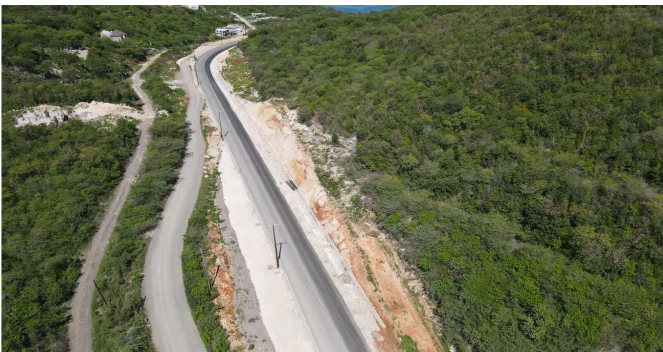
An aerial view of the stretch from Harbour View, St. Andrew to Yallahs, St. Thomas



Aerial view of Bull River Bridge



Grants Pen area



Paved Section



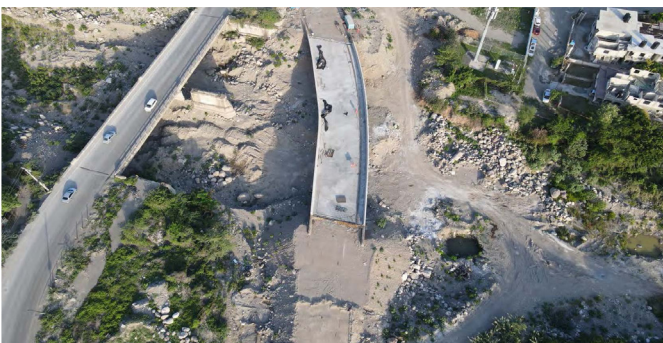
Paving Work at Mezgar Gardens



Paving Works along the new alignment between 12 miles and 14 miles



Paving Works at Albion



Works at Cane River Bridge



Works at Chalky River Bridge

Works Underway to Stabilise the Roadway at Chovey in Saint Mary ... Continued from page 21



Formwork being installed for the second lift of armour block

The project was planned, and surveys done, to determine the best possible location to implement the potential solution. The decision was made to construct the wall adjacent to the river at the location where slippages and failures often occur. As such, the government of Jamaica entered into an agreement with Surrey Paving and Aggregates Company to carry out the stabilisation works. The project officially commenced in October 2021, at a cost of \$321,347,655.60.

The scope of the contract includes drainage structures, earthworks, a Mechanically Stabilized Earth (MSE) wall, armour block foundation, armour block wall, armour block infill, boulder protection, and a rubble stone masonry retaining wall. The upshot of these undertakings is that the NWA is building structures made of reinforced concrete to be filled with boulders encased in concrete. "Armour block" is a structurally strong alternative to stone retaining walls and will be more aesthetically appealing.



Boulders used to stabilise and protect the hillside – Boulder Protective Works

Currently, the construction of the armor block reinforced concrete diamonds are far advanced. The structures are expected to form a stable barrier to hold the roadway and as each of them go up, and are completed, the hope of motorists and other travellers alike increases. This project could easily be considered one of the most anticipated projects overseen by the National Works Agency (NWA) and all involved look forward to its completion.

How the Development of Roads Spawn New Developments and Cries for Even More Developments



A section of Development Road in Ocho Rios

In 2001, the Government of Jamaica (GoJ) signed a contract for the rehabilitation of the 96 kilometers stretch of road from Montego Bay to Ocho Rios. This stretch of road was soon to be referred to as Segment Two of the North-Coast Highway Improvement Project. The project included the dualization of the stretch from Sea Castles to the Sangster International Airport in St. James and was completed at a cost of over US\$100 million.

The completion of this multi-million-dollar project, which included bypasses at Falmouth, Duncans and Rio Bueno, in Trelawny has spawned a number of other developments including hotels and residential developments such as the Riu properties, Jewels Resort and the now well sought after Richmond Estate, Florence Hall and Stonebrook properties. This has come as no surprise as with ease of travel better infrastructure, such as water and telecommunications, investors often look to benefit from such publicly funded projects.

One clear upshot of projects like Segment Two of the Northcoast Highway is that calls often grow louder for more developments. Such calls are now coming from persons in St. Ann, where it is customary for traffic snarls to result in delays. These delays are often most problematic along the stretch from Mamee Bay to Priory where, coincidentally, many new developments has been realised since the road project's completion.

TRAFFIC COUNTS OF SELECTED LOCATIONS IN ST. ANN UP TO 2019

The numbers of vehicular traffic along the streets in St. Ann have, since 2019, been significantly higher. At the Mamee Bay/Edward Seaga Highway point for example, the peak hourly traffic count has risen to over 21,000 vehicles in 2022. Traffic

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How the Development of Roads Spawn New Developments and Cries for Even More Developments ... Continued from page 3

along the Drax Hall main road has climbed steadily from just over 14,300 vehicles per hour in 2007 to nearly 17,000 per hour in 2021. That is almost a 19% increase over the period.

It is, therefore, no wonder the cries have grown for more work to be done along the corridor to ease the traffic congestion and delays now experienced on given days. The fact that St. Ann is also growing in popularity to host entertainment events has also contributed to the phenomenon. Many people have experienced delays especially when thousands descend on the Grizzly’s Plantation venue, a popular entertainment location.

While the government would have announced plans for the widening of the road from the now two lanes to four lanes the NWA, through the Planning and Research Directorate, would have been laying the foundation for such activities.

Manager of Network Planning and Research, Rae Parchment explains that when the corridor was being upgraded to its current status, further expansion was considered, hence the structures were built accordingly. The acquisition of land was also undertaken with this in mind and allowed for a very wide right of way in most sections to allow for the expansion.

“The intended purpose of this project is to reduce travel time, enhance safety, reliability and efficiency of the corridor whilst continuing to facilitate expansion and development of the local industries along the northern belt. This upgrade will increase the capacity of this corridor and complement investments made in enhanced traffic management by the Government of Jamaica and ensure that its citizens have reliable and efficient access between home, school, commercial zones and work,” he said.

THE PROJECT IS INTENDED TO ADDRESS PRIMARILY:

- Pedestrian safety through a continuous pedestrian walkway
- Vehicle operating costs through an improved road condition
- Reduced crashes, better traffic management and traffic separation
 - Reduced travel time, increased accessibility, and reliability
- Reduced congestion, more capacity and better traffic management
- Increased Investment through reduced travel time and increased accessibility Interest

Other features that will be part of the project include new traffic signals, medians to separate the traffic, turning lanes and facilities for pedestrians.

As part of its mandate to develop safe, reliable, and quality roads and flood control systems, the National Works Agency (NWA) does regular traffic counts.



ON OUR ROADS

TUESDAYS

8:00 am - Power 106 FM

8:45 am - RJR 94 FM

@nwajamaica

@NWA_JA

876-926-3210

Works Underway to Stabilise the Roadway at Chovey in Saint Mary



Several of seven diamonds which make up armour block wall

After years of uncertainty, hope is on the horizon for the roadway at Chovey, along the Junction main road in Saint Mary. The section of roadway which had suffered several road failures and slippages, prior to the commencement of the rehabilitation of the Toms River to Agualta Vale project in November 2017, is now being repaired.

In years past, the roadway had inexplicably failed multiple times. There were instances where it fell to a depth of approximately one meter or more. Temporary restorative efforts were employed while research was being done, as experts sought to understand what caused the continual instability of the roadway.

Technical artisans were continuously baffled by the fact that no remedy held. Several solutions were explored and eliminated for various reasons, however, in 2016, technical experts explored the idea of constructing an Armour block retaining wall, consisting of diamond shaped reinforced concrete structures. This solution has successfully been used in Castleton, St. Mary for many years.



Last recorded incident of major failure occurred in September 2020

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Retaining walls, making it safer to travel through the Cockpit Country ... Continued from page 19

According to one resident who goes by the name "Stamma", the works are welcomed as the main road is critical to the livelihood of the thousands of people who live in communities served by the corridor. Much of the people who live in this section of the island are farmers who rely on their produce making its way to varying markets for sale.

According to Regional Manager for Western Region, Robert Francis the works which are valued at just over \$28 – million are expected to be completed in May 2023. These works will soon be augmented by similar works in at least two other locations, where major retaining structures are required. Two breakaways now exist in the community of Stettin, for which designs have been done and the procurement process well advanced. These projects are slated to cost over 60 million dollars and as per government policy, contracts over this sum must be endorsed by the Cabinet. The contracts now await the completion of this final step before implementation.



Wall construction in progress



Parapet wall completed



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NWA Installs Variable Message Signs across the Corporate Area and St. Catherine

If you have had the opportunity to travel across sections of the Corporate Area, Portmore or Spanish Town, in recent times, you would have likely seen large screens erected on metal poles at the sides of some roadways. These are Variable Message Signs (VMS) that will be used to notify road users of any events that may occur on the corridors or in close proximity to where these signs have been placed.

Variable message signs are defined as "permanently installed or portable electronic road signs, usually operated remotely by traffic management centres, to post messages informing drivers of incidents, travel times, detours, special events and other useful road conditions or travel information". This installation process commenced in mid-2022 and the signs are expected to be commissioned into full use in coming weeks.

Once fully functional, the VMS will allow for the provision of information in real time to motorists, leading to them being able to make informed decisions that will promote safe passage on our roadways.

To date nine such signs have been installed at the following locations:

- Constant Spring Road/ Manor Park, St. Andrew
- Dunrobin Avenue/ Red Hills Road, St. Andrew
- Port Royal Street/ Pechon Street, Downtown Kingston
- Port Henderson Parkway/ George Lee Boulevard, Portmore
- Municipal Boulevard/ Grange Lane, Portmore
- Lakes Pen/ Ackee Village, Portmore
- Mandela Highway (Eastbound) – at East/West Toll exit
- Mandela Highway (Westbound) – across from Ferry Police Station
- Bog Walk main road/ Sligoville Road.

The signs will be used in tandem with the traffic monitoring cameras to better inform road users of any major events that are happening on the road to allow for routing decisions or detours. As the signs are currently being tested, persons may observe the messages "buckle up" or "drive safely" being displayed. These messages are only examples of what the signs are capable of communicating and, in future, messages related to congestion, road works or blockages will also be displayed.



Variable message sign being installed at Dunrobin Avenue/Red Hills Road in Kingston



Variable message sign within the intersection of Port Henderson Parkway / George Lee Boulevard in Portmore

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NWA Installs Variable Message Signs across the Corporate Area and St. Catherine ... Continued from page 5



Left: VM sign located at the entrance to Ackee Village in Portmore.
Right: VM sign located along Municipal Boulevard in the vicinity of Bayside in Portmore



Variable Messaging Signs on both carriageways of Mandela Highway

Retaining walls, making it safer to travel through the Cockpit Country



Completed Parapet in the Allsides community

Safety along the main road network is a major part of the work of the National Works Agency (NWA). The erection of traffic lights, road markings, erection of guard rails and retaining walls are all tangible things that help the Agency delivering on its mandate to make the main road network safer for users. It is against this background that a major effort is now underway along the Stettin to Highgate Hall corridor in Trelawny, where not only retaining walls are being rebuilt but parapets are also being repaired. Parapets are the sections of retaining walls that sit atop of the road to assist in keeping vehicles on the roads, in case a driver loses control.

Communities such as Allsides, Lowe River and Wire Fence, located along the stretch are all seeing work to improve this critical safety feature through their community. The effort in Allsides is quite significant as a section of the road was compromised, leading it to be reduced to single lane. Persistent rainfall was always a constant threat to this section of road as was the case with a section of the road in Wire Fence. Both locations are now getting attention with the retaining structures at different stages of completion.

TRELAWNY MUNICIPAL CORPORATION AND JAMAICA CULTURAL DEVELOPMENT COMMISSION'S Jamaica 60th Parish Display

The Communication and Customer Services Unit, the Documentation Centre and the Western Region Material Testing and Evaluation Unit Lab joined forces to participate in the Trelawny Municipal Corporation and Jamaica Cultural Development Commission's Jamaica 60th Parish Display. The Theme for the Parish Display was "A Furr Wi A Come From" and was held on Wednesday October 12, 2022 at Water Square, Falmouth, Trelawny.

Considering the theme, the NWA mounted a display, which consisted of past and present equipment used by the Agency in the field of Surveying, road works and development.



William Knibb Memorial High School students viewing a Transit (old Surveying machine).



Meshia Davidson, Library Assistant demonstrating the use of the Seiko Scale to a Heart-NTA student



Old Equipment used Surveyors



Nickeshia Thomas Wizzard, Librarian having a discussion with two students



Glendon Brown, Senior Lab Technician, doing a demonstration to two Heart students

Melrose Hill Getting a New Look

For many years, Melrose Hill in Manchester has been a favourite stop for persons travelling along the southern road that links Kingston to Negril. Increased traffic, overtime, and the corridor being too narrow to accommodate the larger vehicles that were now traversing our roads, led to an important and major shift. This improvement came in the form of a new alignment and a corridor fitted with climbing lanes and wider shoulders. The much loved Roast Yam Stop was also relocated to the new corridor.

More than 20 years after the then Public Works Department (PWD), forerunner to the National Works Agency (NWA), spearheaded and completed work for a new corridor, there is yet another significant change. The corridor is now a buzz of activity as work moves apace to make it even wider to facilitate its inclusion in the expanded Toll Road, between May Pen, Clarendon and Williamsfield, Manchester.



Widening of corridor near Yam Stalls



Work in progress to re-align a section of the corridor

Melrose Hill Getting a New Look ..Continued from page 7

Currently underway is the construction of an overpass, cutting of embankments, utilities relocation, among others, which has already changed the landscape in a significant

way. There will be at least one fewer turn to make, as the new look of the stretch of roadway is being done to accommodate vehicles at a higher design speed, than what currently obtains.



Construction of an Underpass



Compacting Roller at work

Another Multi-billion Dollar Works Programme to Kick Start 2023

The National Works Agency will kick off 2023 with a new multi-billion dollar works programme. The programme, which is valued at just under \$3.5 billion, will be implemented across all 14 parishes and 63 political constituencies.

Details of the programme were made available through a letter from the Permanent Secretary in the Ministry of Economic Growth and Job Creation, Audrey Sewell. The Permanent Secretary's letter to Chief Executive Officer of the NWA, E. G. Hunter, referenced a statement made in the House of Representative on November 1, 2022 by Prime Minister Andrew Holness. Prime Minister Holness in his statement had explained that damage associated with the passage of Tropical Storm Ian in September 2022, had a preliminary cost of Eight Hundred and Eighty – Nine Million Dollars.



Local rehabilitation along a section of road

According to Mrs. Sewell, the programme of works, which is to be financed from the MEGJC's budget for the Maintenance of Secondary Roads programme, will see the value of the repair works being carried out as follows:

• North-eastern Region (St. Ann, St. Mary and Portland)	\$360,000,000.00
• Southern Region (St. Elizabeth, Manchester, Clarendon)	\$560,000,000.00
• Western Region (Westmoreland, St. James, Hanover, Trelawny)	\$480,000,000.00
• South-eastern Region (St. Catherine, Kingston, St. Catherine, St. Thomas)	\$1,120,000,000.00

In addition to these sums, one billion dollars has been budgeted for contingency works, while just under seven hundred and seventy million dollars will be spent to undertake special projects. As is customary in these programmes the NWA will also be paid a project management fee of just over one hundred million dollars. Fees from such programmes that are paid to the NWA are used to augment the Agency's operations, some of which are not directly financed by the government.

Based on the programme, as outlined by Mrs. Sewell on the advice of Prime Minister Holness, a minimum of \$40 million will be spent in each constituency.

The programme will enhance that which was announced just before the Christmas break. Some \$1.3 billion was earmarked to be spent on a multiplicity of works, including patching, drain cleaning, garbage collection and de-bushing of embankments across the 14 parishes.

The NWA and the TEF partner to Repair the Friendship to Hurlock roadway In East Central St. James ...Continued from page 15

This project represents the third phase of a targeted approach to the repair of 6.1 kilometer stretch of roadway between the Fairfield Bridge and the Hurlock community. The earlier phases were completed over a three-year period at a combined cost of approximately \$188 million.



Friendship St. James
Excavation for culvert



Scarifying and reshaping of the Friendship roadway in St. James



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Multimillion Dollar Repairs for Pinnock Shafston Roadway in Eastern Westmoreland

Nestled in the hills of Eastern Westmoreland is the quiet rural community of Pinnock Shaftson. Traveling through the community one cannot help but notice the scenic landscapes, lush greenery, and warmth of the residents. This is in sharp contrast to the rugged terrain residents are forced to traverse daily. The roadway is in large part devoid of any asphalt surface and makes for quite an uncomfortable commute.

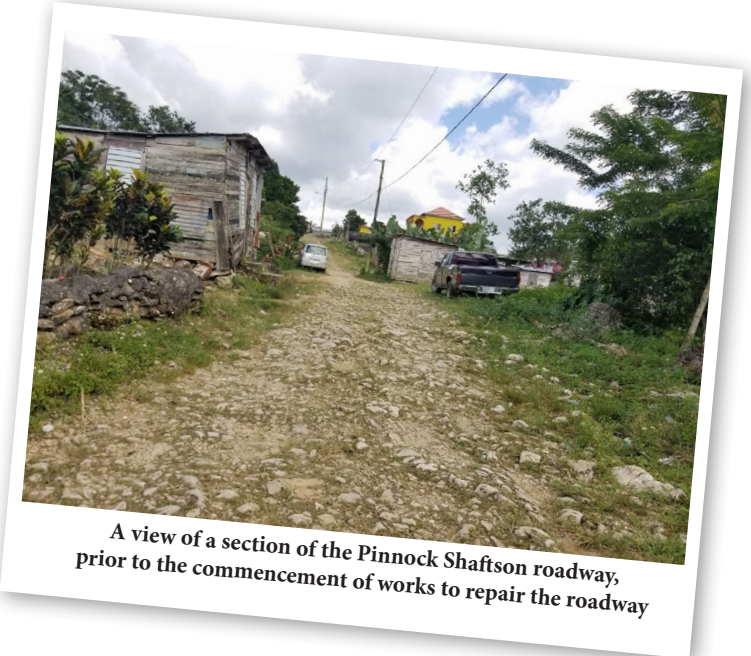
The situation has been a long-standing one for residents, who over time had lost hope that they would ever see any improvement and had resigned themselves to the situation. That is until October 2022, when the National Works Agency (NWA) commenced the rehabilitation of a section of the roadway in the community. Residents could not be happier with the project and have welcomed the effort to give the roadway a well-needed facelift.

For Reverend Paputi Wagson, of the Shafston Adventist Church, the project even though long in coming is a welcomed change for the community. "I feel elated and overwhelmed," said Reverend Wagson. He added that upon completion, the project should reduce the risk of persons getting robbed at night, as prior to the start of works vehicles had to traverse the corridor so slowly and would often be victims of criminals.

These sentiments were echoed by many other residents including Crystal Johnson, who told the Roadster,

"From me little coming up, over 30 years now, me hear the road going to fix but I couldn't see nothing happening. Now I am so happy to see the road getting fixed. Not even taxis want to carry us up here, and the few that will carry you not taking you past the worse part of the road up by the man bump. As a shop owner, it is so hard to get my goods to my shop."

The project is valued at \$4.7 million and involves the rehabilitation of approximately 800 metres of roadway to include drainage improvement and the reshaping and asphaltting of the road surface.



A view of a section of the Pinnock Shaftson roadway,
prior to the commencement of works to repair the roadway



Base works being undertaken along the Pinnock Shafston roadway in Eastern Westmoreland



Crystal Johnson_Pinnock Shafston resident

Financing and Accountability



Mrs. Pauline Dunstan, Director of Finance and Accounts (seated) is flanked by (l-r) Mrs. Karlene Brown, Manager, Financial Accounts, Miss Samira Christian, Administrative Assistant and Mrs. Sandra Annansingh-Grant, Manager, Management Accounts.

Team, it's the end of 2022 and with money on all our minds, what better way to close out the year and look towards 2023 with great anticipation. To close out the year 2022, the Roadster's journey on "getting to know your Directorates made a stop from where the "chi ching" flows. In this quarter, The Roadster spent a little time doing some checks and balances with the hope of unearthing some factual information and even to put some myths to rest, as well, as to ease our minds.

The Directorate of Finance and Accounts is considered as the sole custodian of the Agency's coffers. With a very small staff compliment of approximately thirty-one persons, the Directorate is task with some of the most important roles - money management, budgeting and accountability. Although it's made up of two units, namely Financial Accounts and Management Accounts, each unit has to work in total cohesiveness to fulfill the overall financial accountability goals of the Directorate and by extension the Agency. It is said that women are better at finances than men, whether it's a fib or fact, the NWA has placed that responsibility in the capable hands of three dynamic women.

At the helm is Mrs. Pauline Dustan, Director, of Finance and Accounts, who elucidated that whilst the Department has been charged with what can be deem as a hard task, with her two proficient and competent managers, executing the task at hand, it will always get done. She further went on to say that she is satisfied that in recent times, the Agency has managed to fulfil all its budgetary requirements unlike previous years. She boasted that the Directorate takes pride in listening to the needs of its customers, as such the long awaited Point of Sale (POS) machine was made available by the bank in July 2022. This has made it easier and safer to transact monetary business at the cashier, saving time, as well as reduce the need for the exchange of cash.

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The NWA and the JEF partner to Repair the Friendship to Hurlock roadway In East Central St. James



Prime Minister, the Most Hon. Andrew Holness (seated, second right), signs the contract for the rehabilitation of the Friendship to Hurlock roadway in St. James at a recent signing ceremony at Jamaica House. Also participating in the signing ceremony are (seated from left) Director, J and L Equipment and Construction Services, Junior Minott; Minister of Tourism and Member of Parliament for East Central St. James, Hon. Edmund Bartlett; and Permanent Secretary in the Ministry of Economic Growth and Job Creation, Hon. Audrey Sewell. Standing (from left) are Executive Director, the Tourism Enhancement Fund, Dr. Carey Wallace; Minister without Portfolio in the Ministry of Economic Growth and Job Creation, Hon. Everald Warmington; and Deputy Chief Executive Officer at the National Works Agency, Varden Downer.

We want roads! That has been the pervasive cry of residents of Friendship, Johns Hall and its environs, who in the past have mounted several roadblocks, protesting poor road conditions. The cry was loudest from public passenger transport operators who rued the toll the poor road conditions were taking on their vehicles and the profitability of their trade.

The cries of residents are now being answered as a \$163 million road improvement contract is now in force. This contract will see the rehabilitation of the 1.8-kilometre stretch of roadway between the Friendship and Hurlock communities.

Work on the corridor will commence in January 2023, with an expected completion date of September 2023. The project involves drainage improvements, base strengthening, reshaping of the corridor and resurfacing using Asphaltic Concrete.

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Financing and Accountability...Continued from page 11



Mrs. Sandra Annansingh-Grant, Manager, Management Accounts (center) is all smiles with her team members, front row (l-r) Senior Accounting Officers, Mrs. Desmarie Martin, Miss Janet Stewart, Miss Sharon Simmons, and Mrs. Sylvia Grey, Accounting Officer. Rear: Mr. Anthony Cole, Accounting Officer (Financial Accounts), Miss Karen Arscot, Assistant Manager, Mr. Damon Escoffery, Senior Accounting Officer, Miss Dionne Johnson, Data Entry Clerk, Mr. Wayne McTavish, Senior Accounting Officer, Mrs. Joseine Brown Nelson, Administrative Assistant and Miss Kaycea Doley, Accounting clerk.

The Roadster, in its pursuit for more information, tapped on the doors of Mrs. Sandra Annansingh-Grant, Manager, Accounts Management who said that under her leadership the unit has responsibility for the preparation of the following under the strict guidance of the Ministry of Finance and the Public Service:

- The Agency's Programme Budget: That is Capital and Recurrent for submission of the Ministry of Economic Growth and Job Creation (MEGJC), in accordance with the Corporate Plan, the Medium-Term policies and priorities of the Government of Jamaica (GOJ) and guidelines as prescribed by the Financial Secretary.
- The Agency's Recurrent Budget
- Managing the Agency's receivables by ensuring the timely invoicing of fees earned and necessary follow-up actions in respect of payments from clients.
- All Supplementary Budgets for the MEGJC and Ministry of Finance and the Public Service (MoFP)
- All cash flows in accordance with the MoFP's Guideline, policy, priority and resources.
- Manages the Agency's bank account and investment accounts.
- Prepare the expenditure Report for the MoFP and MEGJC.
- As well as maintaining a proper systems of commitment to ensure that funds are allocated to bases on available resources to meet expenditure.

Mrs. Annansingh- Grant said that she could not end this interview without saying that, 'it is very important for staff members to realize that the unit is not just about pushing pen to paper but seeks to achieve the above by fostering an environment which is supportive of team work as well as learning and development. She further went on to say that, 'one such way of building my teams' moral is the convening of regular unit meetings, as this is where the voices of her team members are heard and their feedback is extremely important'.

Financing and Accountability...Continued from page 10



Miss Karlene Brown, Manager, Management Accounts (5th from left) is surrounded by her team members, (l-r) Miss Millicent Hall, Administrative Assistant, Mr. Ian Williams, Senior Finance Officer, Mrs. Yvonne Hyatt-Campbell, Salaries Supervisor, Mrs. Natasha Smith – Johnson, Assistant Manager, Miss Christine Ireland, Senior Finance Officer (center), Miss Shereen Fuller, Data Entry Clerk, Mr. Christopher Little, Assistant Manager, Miss Sandra Burnett, Cashier, Mr. Delano Graham, Finance Officer, Miss Sakina Tobias, Senior Finance Officer and Khadine Kirkland, Finance Officer. Front Row: Sabrina Ellis, Data Entry Clerk. Missing from photo are, Senior Finance Officers, Michel Nelson, Kingsley Lyons and Shuroni Vickers, Data Entry Supervisor.

The Roadster made another stop to have a one and one with Miss Karlene Brown, Manager, Financial Accounts. She stated that being an accountant is no joke as this position carries a huge weight of responsibility and trust. Miss Brown pointed out that they are guided by the Administration and Audit Act, which stipulates how government funds are spent.

She informed the Roadster that the Financial Accounts Unit has the responsibility for the following:

- All payments, for the supply of goods and services, including bushing, drain cleaning, land acquisitions and various road rehabilitations.
- Staff emoluments.
- Receipt of all NWA's income which are earned through project management fees and other services provided by the NWA.

She was eager to inform the Roadster that the collection of fees can be tedious and stressful as sometimes customers/clients do not pay on time, which has a domino effect on the Agency.

When pressed about any changes that she would like to see at the NWA, Miss Brown said "I would like to see the Agency getting value for money". When the Roadster delved a bit more into what she meant, she expounded a little by stating that "often payments are paid for work done but the completed work doesn't last long." With that said, she however, had high hopes for the Agency and its future endeavors.

A sore point for any organization is timely salary payments, so Mrs. Yvonne Hyatt- Campbell, Salaries Supervisor, was placed in the Roadster's hot seat. She pointed out that while the Agency has never been late with salary payments, staff members needed to be reminded that the 10th of each month is the cut of date for any payroll adjustments, as such, she is hoping for much more compliance in this regard so as to avoid payment disappointments.

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